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# Health Notes

## The Clinic Moves



The front entrance of our new clinic, located at 2918 Portage Road in Kalamazoo

A picture is worth a thousand words, and in our case it is a thousand thank yous. A very successful Complete The Clinic Campaign enabled us to remodel a 1940s warehouse. We moved in February 2006. Thank you for the generous support of individuals and foundations that contributed. Thank you to the many volunteers who put in countless hours of labor to pack, unpack, and organize. Through the remodeling process we

continued to provide medication to all of our patients in our Medication Assistance Program (MAP). Thank you to the dedicated staff and volunteers, who sometimes wore coats indoors during the winter months of construction, so no patients went without their medications during the move. The pictures on this page show what can be accomplished when many people work together towards a common goal.



More than 100 individuals in our Kalamazoo community joined local foundations with generous financial support to make the vision of this exceptional facility become a reality!

Left: The reception area of the new clinic

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First Presbyterian Church Health Clinic  
 2918 Portage Road  
 Kalamazoo, MI 49001

# Cover the Uninsured Week Medication Assistance Blitz

During the first week of May, FPCHC, in collaboration with Borgess and Bronson Hospitals, sponsored a Medication Assistance Blitz. The Blitz was held in observance of the National Cover The Uninsured Week. During that week, numerous volunteers logged many hours to provide medication to residents of Kalamazoo County lacking prescription drug coverage. At the weeks end, \$15,322 worth of medication was given to 38 patients. These patients have since enrolled in our Medication Assistance Program (MAP). FPCHC would like to thank all the volunteers and the local hospitals for their help and support in making the blitz a success.



# A letter from the volunteer coordinators

The group of individuals who generously donate their time, expertise, energy, and knowledge to the First Presbyterian Church Health Clinic are truly an amazing family. It has been an honor for us to become a part of this incredible network of volunteers. Our group consists of many people with a wide array of talents, backgrounds and interests. The clinic family works each day to provide quality services for their clients in a respectful and professional manner.

The volunteers at FPCHC work countless hours and include individuals from many disciplines and walks of life: Clergy, Computer experts, Dentists, Dental Hygienists, MDs, Office Staff, Pharmacist, Pharmacy techs, RNs, Social Workers, students, many who are officially retired - the list is endless. Each person brings something unique to the clinic; how incredibly fortunate we are to be working alongside such an array of professionals.

If you are not currently a volunteer but would like to explore available opportunities please contact one of the Volunteer Coordinators, Ruby Flickinger or Julie Turner.

To all our awesome volunteers out there: know that you are valued and appreciated for every minute, every task, be it small or large, for everything you do for this clinic each day of the week. The clinic would not exist without you! Thank you.

-Julie Turner and Ruby Flickinger

Our enthusiastic thanks to those we serve and to our volunteers

## New Drug Sort Location

Due to construction at the First Presbyterian Church, our drug sort location has changed. From June 2006 to January 2007, the drug sort will be held at:

Westminster Presbyterian Church  
1515 Helen  
Kalamazoo, MI 49001  
(269) 344-3966

Westminster Presbyterian Church is located behind Bravo Restaurant.

**Parking Information:**  
Please park on the East side of the building  
Drive past the church sign and turn right  
Park in the parking lot

## Did you know...

-FPCHC Walk-in Urgent Care Clinic is open every Tuesday and Thursday evening. Registration is 5:30-6:30 pm.

-FPCHC Medication Assistance Program (MAP) is currently enrolling new patients. To qualify the patient must be a Kalamazoo County resident, meet financial guidelines and be on a long term medication. To make screening appointments, patients should call the clinic at 344-0044.

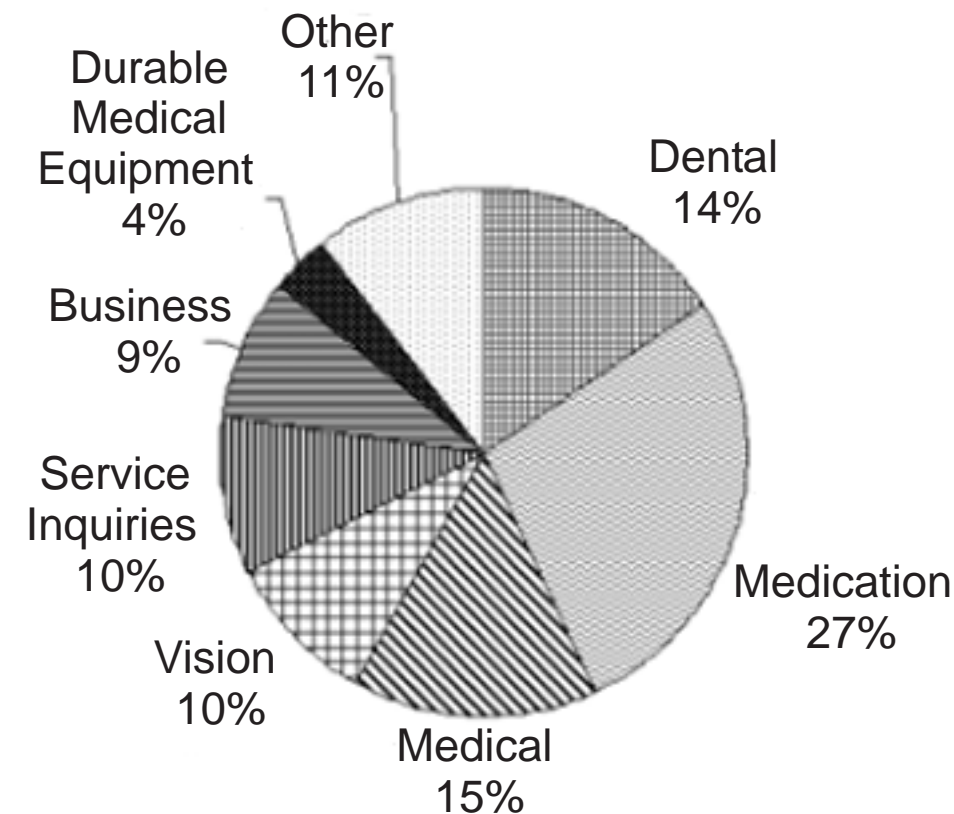
**Clinic Hours:**  
Monday and Wednesday: 9-4  
Tuesday and Thursday: 9-9  
Friday: 9-12

# Health Directions Phone Service

Breakdown of caller inquiries

Health Directions, a volunteer nurse call-in line, was a vision of Executive Director Jane Zwiers. During the time the clinic was closed for construction, a team of nurses developed a volunteer nurse phone line to assist the patients and families to navigate the sometimes complex community healthcare system.

The service began in March of 2006 and has so far received over 2,000 phone calls.



First Presbyterian Church Health Clinic  
2918 Portage Rd, Kalamazoo MI, 49001

Patient Phone #: 269-344-0044  
Business/Volunteer Phone #: 269-344-2507  
Fax #: 269-344-0914  
www.fpchc.org

Clip and save this business card, complete with all the updated contact information for FPCHC